



BANPLUS
International Bank, INC

Dear clients and related.

We want to inform you that since Sunday 09/18/2022, Puerto Rico has been affected by Hurricane Fiona (CAT-1), causing damage to the electrical system and flooding. This could affect the operations of Banplus International Bank, INC. for which we will be working to minimize the effect until its normalization.

We are working in contingency to meet your requests through our different channels:

- ✓ atencionalcliente@banpluspr.com
- ✓ Phones: +1 (939) 337 8000 / (0800) 642 7478

We appreciate your understanding of the effect this could have on your operations.

Sincerely,

Customer service

Banplus International Bank, Inc.
221 Plaza, Ave. Ponce de León Suite 804 San Juan, Puerto Rico 00917
Phone.: +1 (939) 337 8000 / www.banpluspr.com